

**GNLRT ADVISORY COMMITTEE**

9<sup>th</sup> September 2008

**REPORT OF THE DIRECTOR, NET**

**LETTER FROM MEMBER OF THE PUBLIC**

1. A member of the public has written to the Committee complaining that NET has not been included as part of the National Bus Concessionary Travel Scheme for pass holders who reside outside of the Nottingham area.
2. The National Bus Concessionary Travel Scheme was introduced on 1<sup>st</sup> April 2008 and entitles eligible users to free off-peak travel on local buses anywhere in England. Other modes such as ferries or trams are be outside the new national concession, but local authorities retain the ability to offer concessions that go beyond the statutory minimum as an additional benefit. Where such wider concessions are introduced they are funded from local authorities' own resources. Generally, any additional concessions a local authority chooses to offer will only be available to eligible residents of that area.
3. Transport for London, Midland Metro, Manchester Metrolink and Tyne and Wear metro only offer free or discounted tram travel to residents of the area. At the present time Sheffield Supertram is the only UK tram system offering free travel to residents from outside the area as part of the National Bus Concessionary Travel Scheme.
4. The views of the Committee on this matter are sought.

**Director, NET**

Lawrence House  
Talbot Street  
Nottingham NG1 5NT

Contact Officer: Anne-Marie Barclay  
Telephone Number: 0115 9156728  
E-mail: [annemarie.barclay@nottinghamcity.gov.uk](mailto:annemarie.barclay@nottinghamcity.gov.uk)

**LETTER FROM MEMBER OF THE PUBLIC**  
**APPENDIX A**

✉ 12<sup>th</sup> June 2008.

Dear Sir,

Last week, together with two visitors to the city, we used the Nottingham tram. We are all over sixty and expected to be able to use our bus passes. To our surprise, the conductress accepted our passes but not those of our guests because theirs were issued out of area, in fact in Bristol. I had not realised, until I checked, that the use of the tram is an added benefit given to Nottingham citizens. May I say how petty this is. Nottingham is one of only a few cities in this country which has a tramway system and, as such, attracts visitors to the city who otherwise would not come. In Manchester, the tram is free to all who hold bus passes. Why not in Nottingham? After all, the extra cost involved would be minimal.

The incident to which I refer caused acute embarrassment and left a nasty taste in the mouth.

I look forward to your reply.

Yours faithfully,